

CASE STUDY

FULLY INTEGRATED VIDEO CONFERENCING SOLUTION

Overview

- A county administration in need of a seamless video conferencing solution
- IDS designed custom solutions using Avocor display devices
- The County is able to stream content into conference rooms so that the general public can be present at council sessions.

“IDS has helped us completely transform our video conferencing system. The results have exceeded all of our expectations.”

—Wayne Tilley, Deputy Director of IT at Contra Costa County



The Problem

Contra Costa County was in need of a new audiovisual system in order to connect all county staff members. They were looking for a way to make the system efficient and easy to use, and ensure uptake amongst the County staff based at the building. To achieve this Wayne Tilley, Deputy Director of IT at Contra Costa County, knew that it would be important to integrate remote working functionality as well as the growing number of software programs that enable seamless collaboration including Teams, Zoom and Google Meet.

The Solution

Contra Costa County worked with IDS to integrate all desirable functions.

“We worked with IDS, a company that specializes in exactly the sort of technology ‘refresh’ we were looking for,” Tilley says. “In particular, being platform agnostic and having the ability to switch between programs such as Teams, Zoom or Whiteboard-type tasks – without switching devices. The Avocor display devices we chose are platform agnostic so ideally suited to our requirements. Not only that, with their ability to integrate seamlessly with our Crestron control system ensured we had full utility across our audiovisual system.”

The Results

The system is extremely flexible. The County is able to stream content from the chamber into our conference rooms via the Avocor displays so that the general public can be present in real time at council sessions. In short, the Avocor solution allowed Contra Costa County to move to a video-based content delivery in a seamless fashion.

The Future

The Vision

Create public-facing collaboration centers. There will be learning opportunities for new mothers, details about local social services, and more!

The Execution

An expert can host a video meeting that will connect to collaboration rooms all across the county using Avocor's hardware. Instead of the expert having to travel to multiple libraries or health clinics, they can host one meeting, and the public can connect from their closest public building.

The Goal

The goal is *simplicity* and an expansion of access. These new projects will provide expanded access to experts that may not be local.



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